# Monali Goyani

## QA Tester(3+ Years)

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## OBJECTIVE

Dedicated and detail-oriented Software Test Engineer and QA lead with 3+ years of experience in software testing, leading UI/UX projects, and leading cross-functional teams to deliver successful technology projects on time and within budget. Strong analytical skills and a passion for delivering error-free software solutions. Proven ability to manage complex projects, and adapt to dynamic environments. I am passionate about continuous learning and improvement. I am eager to leverage my skills and experience to contribute to the success of innovative projects and make a positive impact within a dynamic organization.

## ACHIEVEMENT

1. Mentored junior QA testers, building a culture of continuous growth and improving team performance by 20%
2. Improved communication between QA and development team, resulting in a 30% reduction in rework cycle and delay.
3. Identified and prevented critical bugs, during testing, leading to cost saving
4. Effectively collaborated with clients to ensure clear understanding of project requirements and testing goals.
5. Created test cases on the automation tool and improved the efficiency and quality of the project.

## SKILLS

- SDLC, STLC, defect & management lifecycles expert.
- Experienced in various testing methods.
- Test scenarios, Test cases, Test data, SQL statements.
- Slack, Trello, Jira, Skype, Figma, XD, Postman.
- Expert in reviewing the design and use cases.

- Proficient in planning and defining tasks to the team.
- Automation tool basic knowledge - Pcloudy, BrowserStack, Autify, TestProject io, TestSigma, Selenium IDE, etc.
- Experienced in Agile methodology and attending scrum meetings.
- Experienced in leading QA and UI teams.
- Expert in work with all types of projects and clients.
- Expert in providing a demo of the work to clients and taking deliverable approvals.
- Highly proficient in user flows and understanding requirements.
- Excellent interpersonal skills.
- Learn valuable skills quickly and easily.
- Mentored and motivated team members.
- Good skills of integration projects with team members.
- Good in providing solutions to team members for the particular situation.

## EXPERIENCE (Square Infosoft - 2021 to Till dates)

❖ **KukuFM** (February-2021 to May-2022)
  ➢ **Position:** QA for iOS Apps
  ➢ **Responsibilities:**
    ■ Conducted quality assurance for iOS application and efficiently assigned bugs to specific developers.
    ■ Utilized Trello for bug tracking and status monitoring.

❖ **ShakaGuide** (February-2021 to March-2023)
  ➢ **Position:** QA Engineer
  ➢ **Responsibilities:**
    ■ Executed comprehensive testing of all modules, including Android and iOS apps, website, admin panel, CMS, vendor panel, and APIs for a location-based audio guide tourism startup.
    ■ Employed Jira for agile project management, tracking bugs, and monitoring progress.
    ■ Participated in regular scrum meetings to synchronize with the development team, discuss new requirements, and plan sprints.
    ■ Developed detailed test cases for iOS, Android, and website functionalities using Testproject.io and Selenium IDE.
    ■ Gained proficiency in Robo testing, Autify tool, TestSigma, and other testing

❖ **Cocbases** (March-2023 to Present)

- ➢ **Position:** Project Manager, QA Lead, Design Lead, Development Lead
- ➢ **Responsibilities:**
    - ■ Managed the entire project, overseeing QA, design, and development teams for an app specializing in Clash of Clans layouts.
    - ■ Conducted sprint reviews, discussed use cases with the client, and provided guidance to the team.
    - ■ Introduced API testing to enhance backend efficiency and collaborated with the QA engineer to improve overall app quality.
    - ■ Tracked project progress and bug status using Google Spreadsheets and facilitated communication through Skype and Slack.

- ❖ **ConfirmTKT**
    - ➢ **Position:** QA for iOS Apps
    - ➢ **Responsibilities:**
        - ■ Conducted quality assurance for a train booking app, reporting bugs and assigning them to specific developers.
        - ■ Utilized Trello for bug tracking and Slack for effective communication.

- ❖ **PeachMode**
    - ➢ **Position:** QA for iOS Apps
    - ➢ **Responsibilities:**
        - ■ Performed quality assurance for an online shopping app, reporting and assigning bugs using Trello for bug tracking.

## EDUCATION

| B.Tech. (Computer Engineer)[2016 - 2020] | H.S.C [2015 - 2016] | S.S.C [2013 - 2014] |
| --- | --- | --- |
| SSASIT | Nalanda Vidhyalaya-2 | Nalanda Vidhyalaya-2 |
| 8.19/10 | 85.23% | 85% |

Software Testing training attended at the Tops Technologies.[October 2020 - February 2021]