

Here is a summary of my notes, as we near completion of this phase of the development.

**Admin Panel:** Really wonderful job! This is exactly what I was hoping for. I don't have any notes.

### **Tapping functions:**

- On Android, I would like the progress slider to work a bit better. It works great on iOS. On Android, it's sometimes difficult to engage the function, if I want to tap and drag to fast-forward through the video. Most of the time it works well, but sometimes it's an issue. I discovered that if I tap and drag, starting to the left of the slider button, it works the best. However, I don't want our users to have to discover that.
- Bottom icons for Home and Settings: When I tap just to the left of the Settings or Home icon, it works great. When I tap directly center or on the right side of those icons, it doesn't work well. The issue is more pronounced on iOS compared to Android.
- On Table of Contents main screen, it's difficult to engage the X (upper right)
- On TOC Chapter screens, it's hard to engage the X (upper right) and the left-arrow (upper left)
- Set daily reminder: toggle and OK can be hard to engage.
- On the subscription flow, the screen "Create your account...": the upper right Skip button doesn't seem to work.

### **Left-arrow, upper left when playing videos:**

- When in Portrait mode, works great, returns us to the previous screen.
- When in Landscape mode, the left-arrow is often hard to see on Android, and often not visible on iOS, because it is white. I think the choice of white arrow was based on test videos that had a black background on the upper part of the screen. Let's wait until we have actual videos, and then address this issue.

### **Landscape mode for videos, Android:**

- Works well for Steps
- Help during panic, Belly breathing, Tips: the full screen icon button doesn't work well, sometimes flashing a distorted screen in portrait mode before switching to landscape mode

### **Landscape mode for videos, iOS:**

- Works well for Steps, although it's sometimes hard to see the progress bar. Let's wait until we have actual videos, and then address this issue.
- Help during panic, Belly breathing, Tips: the full screen icon button doesn't work well. Once in portrait mode, the progress bar and upper left arrow are not visible.

**Solution:** When viewing videos in portrait mode, the full screen icon button is a nice feature, however, it's not very important. Let's eliminate this feature for now. Perhaps we can incorporate it in a future update of the app. This solution will simplify the playing of the videos: Steps videos are always in landscape mode. All other videos are always in portrait mode. This will also simplify the video editing.

### **“Contact us” section:**

- Confirmation for “Tech issues” emails: It should read “Thank you for letting us know”
- On iOS, the pop-ups for input errors are not visible (they are hidden by the keyboard). Two of the pop-ups are: “Please enter the same email” and “Please describe the tech issue”

**Belly breathing:** At the end of video #4 (the last item in the sequence), the popup menu will be the same as usual, except let's eliminate the Next button. So the popup menu at the completion of video BB-4 will be:

Replay  
Previous  
Home

### **Ways to relax:**

- While an audio is playing, the screen shows a continuing circle, without a functional progress bar.

Here is the Ways to relax wireframe: <https://pr.to/KT56BZ/>

- The first video (WN-1) will play automatically when user taps "Ways to relax" (this is working now).
- Then, the Next button will link to WN-2, then to WN-3, then to WN-4.
- After WN-4 plays, automatically open the main Ways menu (that shows Guided Imagery, Music, Chanting, and ASMR).
- Music: When user taps on Music, play the video (WM-1) automatically. Then, automatically display the Music menu.
- ASMR: When user taps on ASMR, play the video (WA-1). After the video plays, automatically return to the main Ways menu screen.

## **Subscription flow and Settings functions**

I'm thinking this aspect of the development has been challenging for two reasons:

- We are using an unusual subscription flow, where we are not requiring the user to create an account in order to view the content. I believe this flow will significantly increase our users and contribute to the success of the app. However, this choice has perhaps led to more programming issues.
- The app stores require the "Delete account" and "Restore purchase" functions. Making these functions work properly adds another layer of complexity to the programming. In my opinion, the "Delete account" procedures you have developed are better than the procedures used by the two leading apps in the mental health field (Headspace and Calm).

Here are my goals for this aspect of the development:

- Each user is given the correct status (Nonsubscriber without account, Subscriber without account, Subscriber with account, or Nonsubscriber with account) and the appropriate Settings screen is displayed.
- All functions displayed on the Settings screens operate properly.

### **Recognizing subscribers**

Here is a pop-up that I have seen frequently:

"We have found you have an active subscription and it's been restored successfully"

It seems to me the app should recognize an active subscription when the app is loading, and go directly to the correct status (Subscriber without account or Subscriber with account). If that is occurring, then we should rarely see this pop-up.

### **Transition from Free to Paid section:**

- There are 23 free videos in the Steps section. For nonsubscribers, after A-23 plays, the Next button should link to the Subscribe sequence. Once the subscription is completed, A-24 should play.
- For subscribers, after A-23 plays, the Next button should link to A-24. (We don't want subscribers to be presented with the Subscribe sequence.)

### **Settings / My account / Change subscription plan**

Eliminate "If you cancel now..." on this screen

### **Allow notifications**

I have not seen this pop-up on Android

### **Change subscription plan**

Can this function be tested in our current phase of testing?